E.2 EU-Rent Examples

The case study is presented in two parts. The first subclause illustrates EU-Rent's specification of its vocabulary business context, i.e., its use of the SBVR constructs to define the EU-Rent communities, bodies of shared meanings and vocabularies. The second subclause illustrates the contents of one of EU-Rent's vocabularies -- the **EU-Rent English Vocabulary** of the **EU-Rent English Community** (a speech community) -- along with its associated rule sets.

Limitation of scope

Some entries in the examples have been left informal in order to limit the overall size of the case study. They might, in a 'real' SBVR model, be expanded into substantial formal structures.

E.2.1 The EU-Rent Vocabulary Business Context

The entries in this subclause define the business context of EU-Rent's several vocabularies -- i.e., its communities and subcommunities, its vocabularies and bodies of shared meanings, and how these elements inter-relate. Figure E.2 presents a partial instance diagram of the concepts and facts that express EU-Rent's vocabulary business context.

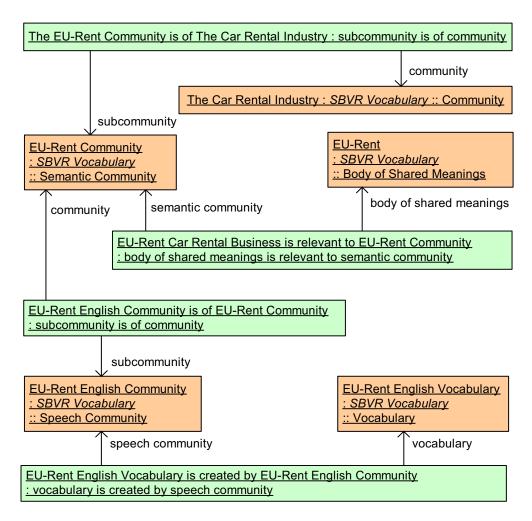


Figure E.2 - Instance diagram of concepts and facts expressing EU-Rent's vocabulary business context

E.2.1.1 EU-Rent Semantic Community

The Car Rental Industry

Definition: the <u>semantic community</u> that is the group of people who work in the business of renting cars

Car Rental Business

Definition: the body of shared meanings that is the set of concepts that are generally accepted as

important across The Car Rental Industry

Necessity: <u>Car Rental Business</u> is relevant to <u>The Car Rental Industry</u>.

Necessity: <u>Car Rental Business</u> is relevant to <u>The EU-Rent Community</u>.

EU-Rent

Definition: the international car rental company that trades as "EU-Rent."

EU-Rent Car Rental Business

Definition: the body of shared meanings that is the set of concepts that are important to The EU-Rent

Community

Necessity: EU-Rent Car Rental Business is relevant to The EU-Rent Community.

The EU-Rent Community

Definition: the <u>semantic community</u> that *comprises* all employees of EU-Rent and all others who

share their body of concepts and use their vocabularies

Necessity: The EU-Rent Community is a <u>subcommunity</u> of The Car Rental Industry

EU-Rent HQ

Definition: the organization unit that is EU-Rent's world headquarters and management company

Description: **EU-Rent HQ** sets global policy and owns the world-wide reservations system.

EU-Rent HQ Staff

Definition: the <u>community</u> that is the <u>set</u> of employees of <u>EU-Rent HQ</u>

Necessity: The EU-Rent HQ Staff is a subcommunity of the EU-Rent community.

E.2.1.2 EU-Rent Speech Communities and Vocabularies

E.2.1.2.1 Language-independent Vocabularies

ISO Dictionary of International Symbols

Definition: the vocabulary that is defined by ISO, of graphical symbols that have consistent meanings

regardless of which natural languages they are used with

Synonym: ISO-DIS Reference Scheme: ISO-DIS index

Note: This is a fictitious standard. Work in this area is going on within ISO, but no standards have

yet been published.

ISO-DIS

Synonym: ISO Dictionary of International Symbols

E.2.1.2.2 EU-Rent English Community

The EU-Rent English Community

Definition: the speech community that is within The EU-Rent Community and has English as its primary

natural language

Description: Most members of The EU-Rent English Community are employees of: EU-Rent HQ, EU-Rent CA,

EU-Rent GB, EU-Rent IE, EU-Rent US; trading partners of those EU-Rent companies; other

EU-Rent companies who interact in English with them.

Necessity: The EU-Rent English Community is of The EU-Rent Community.

Car Rental Industry Standard Glossary

Definition: the vocabulary that is defined in English by The Car Rental Industry

Synonym: CRISG
Reference Scheme: CRISG terms

CRISG

Synonym: Car Rental Industry Standard Glossary

Merriam-Webster Unabridged Dictionary

Definition: the vocabulary that is the 2004 edition, published by Merriam-Webster

Synonym: MWU terms

Reference Scheme: MWU terms

MWU

Synonym: Merriam-Webster Unabridged Dictionary

EU-Rent English Vocabulary

Definition: the vocabulary that is created by The EU-Rent English Community

Necessity: <u>EU-Rent English Vocabulary</u> incorporates <u>MWU</u>.

Necessity: <u>EU-Rent English Vocabulary</u> incorporates <u>ISO-DIS</u>.

Necessity: <u>EU-Rent English Vocabulary</u> incorporates <u>ISO-DIS</u>.

Necessity: CRISG has precedence over MWU.

Note: The necessity above means that if a signifier used in the EU-Rent English Vocabulary is

implicitly understood - i.e., does not have an owned or explicitly adopted definition - it should

first be looked up in CRISG, and if it is not there, then in MWU.

E.2.1.2.3 EU-Rent German Community

The EU-Rent German Community

Definition: the speech community that is within The EU-Rent Community and has German as its primary

natural language

Description: Most members of The EU-Rent German Community are employees of: EU-Rent DE; trading

partners of EU-Rent DE; other EU-Rent companies who interact, in German, with EU-Rent DE

Necessity: The EU-Rent German Community is of The EU-Rent Community.

Deutsches Universalwörterbuch

Definition: the vocabulary that is the 2003 edition published by **Duden**

Synonym: <u>DUW</u>
Reference Scheme: DUW terms

DUW

Synonym: Deutsches Universalwörterbuch

Glossar für Autovermietunggeschäft

Definition: the vocabulary that is defined in German by The Car Rental Industry

Synonym: GFA
Reference Scheme: GFA terms

GFA

Synonym: Glossar für Autovermietunggeschäft

EU-Rent German Vocabulary

Definition: the vocabulary that is created by the EU-Rent German Community

Necessity: <u>EU-Rent German Vocabulary</u> incorporates <u>DUW</u>.

Necessity: <u>EU-Rent German Vocabulary</u> incorporates <u>GFA</u>.

Necessity: <u>EU-Rent German Vocabulary</u> incorporates ISO-DIS.

Necessity: GFA has precedence over DUW.

Note: The necessity above means that if a signifier used in the EU-Rent German Vocabulary does not

have an owned or explicitly adopted definition, it should first be looked up in GFA, and if it is

not there, then in DUW.